



# ANDERSON PRIMARY SCHOOL

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2017/SNAC/01

Dear Parents/Guardians,

We are adopting a smartphone communication system for all parents/guardians with effect from April 2017. This smartphone communication system **SNAC™** or **S**mart **N**otification **A**cknowledgement **C**onsole, allows us to achieve a higher level of communication effectiveness and workflow efficiency in our information dissemination and communication with you and promotes green for the environment in paper reduction.

You will be able to receive PDF attachment, message notification, and event notification such as e-consent form, and appointment slots from us. This app will allow us to receive your feedback in real-time, track notification read/unread status and take proactive measure to contact you on emergency matters should the notification not reach you within the stimulated time.

For more information on how to register on SNAC™, please kindly refer to the instruction guide overleaf. You can also find these links in our school website. Alternatively, you can also refer to the video instructions below:

First Time Registration on SNAC™ - <https://goo.gl/0BIsCN>

Adding another child/children on SNAC™ - <https://goo.gl/wEqEmV>

Changing Your Authentication Code a.k.a Passcode - <https://goo.gl/M9zw7l>

Adding Spouse/Guardian to Received Notification (Edit or Change own Email Address) - <https://goo.gl/1exL4d>

For SNAC™ technical matters please email our vendor for technical support at [snac.support@apptitude.sg](mailto:snac.support@apptitude.sg)

We look forward to your continuous support as our partners-in-education.

Yours sincerely,

Mrs Tan Wie Pin  
Principal

*"Learners with Passion. Leaders with Heart. Citizens of Character."*

